



**For Immediate Release**

**7.13.09**

## **Geographic Technologies Group Offers Online Technical Support Services**

**GOLDSBORO, N.C.** – Geographic Technologies Group, Inc. (GTG) offers online technical support services for clients with GTG software applications.

For live remote assistance, clients may simply click on an icon to choose the representative they would like to work with. The representative will then assist with providing the client with state-of-the-art technical support that will exceed the client's expectations.

Live remote sessions allow the client to be in control of the computer at all times, while sharing control of the mouse with the technical support representative. Clients no longer have to wait on the phone for someone to help them. Fast, reliable technical support is just a click away!

"We are very excited about the opportunity for clients to receive technical support remotely via the Web," said Curt Hinton, CEO of GTG. "Client satisfaction is our top priority at GTG, and clients will surely appreciate the convenience of our online technical support services."

For more information on GTG's online technical support services, visit [www.geotg.com/support.html](http://www.geotg.com/support.html).

### **About Geographic Technologies Group, Inc.:**

GTG is a full-service local government GIS consulting company offering specialized experience in the planning, design, implementation, and procurement of geo-technologies. GTG has unmatched technical GIS capabilities, demonstrated successes, international experience, and a reputation for successfully implementing the right solutions. GTG develops GIS products that spatially enable various enterprise solutions and integrates an organization's IT investment via a common interface. GTG also offers stand alone products for land management, public safety, public access, touch screen technology, and utilities.

GTG has more than 700 clients located throughout North America, the Caribbean, and Europe and serves all levels of government as well as the private sector. To support our clients, GTG maintains four offices located across the United States: Headquarters in North Carolina, and Regional Offices in Texas and Florida.

Additional information may be obtained by contacting Geographic Technologies Group, Inc. at 888-757-4222 or you can access our website at [www.geotg.com](http://www.geotg.com).

####